

TYPE: Direct Access / Case by case	
EXAMPLES: District Attorneys, Defense Attorneys	
CAPABILITIES/FUNCTIONS: Uploading, creating cases/incidents, calendar hearings in time blocs, internet based, create petitions and affidavits.	
ADVANTAGES	DISADVANTAGES
<ul style="list-style-type: none"> • Security and control in the hands of the courts • Access anytime, anywhere • Consistency/Uniformity • Modular and adaptable 	<ul style="list-style-type: none"> • Training dependent • Technical support provided by the courts • All the eggs in one basket. Productivity is dependent upon system reliability • Costs borne by the courts in large part • Quality assurance issues for uploaded documents, scheduled hearings, etc.

TYPE: CARE Portal/Workspace	
EXAMPLES: Probation, JJS, Attorney General (proposed)	
CAPABILITIES/FUNCTIONS: Uploading, creating cases/incidents, calendar hearings in time blocks, internet based, create petitions and affidavits, case load views, customized to user needs.	
ADVANTAGES	DISADVANTAGES
<ul style="list-style-type: none"> • Security and control in the hands of the courts • Access anytime, anywhere • Consistency/Uniformity • Modular and adaptable 	<ul style="list-style-type: none"> • Training dependent • Technical support provided by the courts • All the eggs in one basket. Productivity is dependent upon system reliability • Costs borne by the courts in large part • Quality assurance issues for uploaded documents, scheduled hearings, etc.

TYPE: External Portal (Parent/Guardian)	
EXAMPLES: My Case, Foster Parent Access	
CAPABILITIES/FUNCTIONS: Login through CARE, document based, possible calendar and simple document creation, attaches to case or incident, potential to file	
ADVANTAGES	DISADVANTAGES
<ul style="list-style-type: none"> • Can cover a wider variety of users • Security and control in the hands of the courts • Broad access through internet • Digital Documents and signatures • Potential for revenue for documents 	<ul style="list-style-type: none"> • Training dependent • Technical support provided by the courts • System reliability dictates productivity • Costs borne by the courts in large part unless you charge users

TYPE: Interface	
EXAMPLES: OCAP, CARE/SAFE, VOICE	
CAPABILITIES/FUNCTIONS: Interaction takes place in the background, can be formatted to look different ways	
ADVANTAGES	DISADVANTAGES
<ul style="list-style-type: none"> • One login ID for multiple systems • Courts control access • Digital documents • Data is accessible to users 	<ul style="list-style-type: none"> • Courts to provide training and support • Initial and on-going costs are high for both parties • Agreements and information sharing needs to be negotiated • Partner has to have a capable system and IT staff for effective interfaces • E-filing through interfaces requires additional programming

TYPE: Private/Proprietary	
EXAMPLES: E-Citations (law enforcement), E-Filing through external e-filing service	
CAPABILITIES/FUNCTIONS: Interface through queue, data moved by courts to where needed	
ADVANTAGES	DISADVANTAGES
<ul style="list-style-type: none"> • Support and costs for training/development are not borne by the courts 	<ul style="list-style-type: none"> • Access is not controlled by the court and neither is security • Provider and market dependent • No checks and balances of faulty data • Cannot create cases or incidents • Cannot calendar